

ONLINE CHAT FUNCTION NOW AVAILABLE FROM HUMANA MILITARY

TRICARE beneficiaries now have a new online chat function through [HumanaMilitary.com](https://www.humanamilitary.com). You can chat with a beneficiary service representative, Monday through Friday from 8 a.m. to 6 p.m.

Log in to the secure portal, enter your User ID and password (or Department of Defense Self-Service Logon) and click the “Chat Available” image.

The new chat function enhances your customer service experiences by providing:

- A fast and to-the-point interaction with a beneficiary service representative
- The flexibility to continue your daily routine and still get the information you need for your health concerns
- A simple alternative for beneficiaries with special needs to easily get answers to their health care questions.

